



Certificado del Sistema de Gestión de Servicio de Tecnologías de la Información



STI-0002/2014

AENOR certifica que la organización

INSTRUMENTACIÓN Y COMPONENTES, S.A.

dispone de un sistema de gestión del servicio de TI conforme con la Norma UNE-ISO/IEC 20000-1:2018

para las actividades: La prestación por la unidad organizativa TIC de los siguientes servicios de tecnologías de la información:
- Soporte al puesto de trabajo de los usuarios (remoto e in situ)
- Servicios transversales (soporte a la gestión de las infraestructuras del CPD de Plaza, Backup y Restauración, Servicios de impresión, Antivirus corporativos y Correo electrónico)
según el catálogo de servicios vigente.

que se realizan en: PLATAFORMA LOGÍSTICA PLA-ZA, CL ALAÚN, 8. 50197 - ZARAGOZA

Fecha de primera emisión: 2014-01-17
Fecha de última emisión: 2023-01-17
Fecha de expiración: 2026-01-17



Rafael GARCÍA MEIRO
CEO



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

INSTRUMENTACIÓN Y COMPONENTES, S.A.

**PLATAFORMA LOGÍSTICA PLA-ZA, CL ALAÚN, 8.
50197 - ZARAGOZA**

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The provision of the following Information Technology Services by the ICT area:

- Users' workstation support (remote and on-site)

- Cross-cutting services (support to infrastructure management of the Data Center located in Plaza, Backup and Restore, Print services, corporate Antivirus and email services)

According to current service catalogue.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2018

First issued on: 2014-01-17 Last issued: 2023-01-17 Validity date: 2026-01-17

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-STI-0002/2014

AENOR
Confia



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

IQNet Partners*:

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